

# SA<sup>2</sup> Firmware Update

If you would like to receive further instructions or assistance during business hours, we have a customer service representative waiting to assist you [1.866. 365.6596].

## Installing SA<sup>2</sup> Firmware Update

**IMPORTANT: Be sure to download the correct version of the firmware update for SA<sup>2</sup>!**

1. Load the upgrade file on a thumb drive [USB memory stick] and insert into the lower SA<sup>2</sup> USB slot.
2. Hold the power button while powering on your SA<sup>2</sup> portable ultrasound system—release the power button when the keyboard starts blinking.
3. Allow the scanner to boot and **follow the on-screen prompts.**

Once the system has rebooted, we recommend you reset the SA<sup>2</sup> to factory default settings. This will refresh all probe exam types to new settings to provide the best possible image quality.

1. Press the SUPER button.
2. Press F2 [SETUP]
3. Press F4 [SYSTEM]
4. Press F2 [RESET]
5. Choose RESET ALL option
6. Confirm by selecting YES at the prompt